

Version 1.01 (Sept 2023)

abellio 

Battersea Depot

Route Guide **C3**



DRIVING HOURS

DRIVING HOUR RULE	LEGAL LIMIT	COMPANY RULE
Continuous driving in one spell	5 1/2 hours (330 Minutes)	5 1/2 hours (330 minutes) – call iBus at 270 & 300 per driving spell
Total driving in a day	10 hours (600 minutes)	9 1/2 hours (570 minutes) – call iBus at 540 minutes
Total hours worked in a day	16 hours (960 minutes)	14 hours (840 minutes)
Consecutive days worked	13 days & then 24 hours rest	13 days & then 1 whole calendar day's rest
Rest between duties	10 hours (600 minutes) (can be reduced 3 times per week)	10 hours minimum

**DO NOT FORGET TO SIGN ON & OFF
FOR YOUR DUTY**

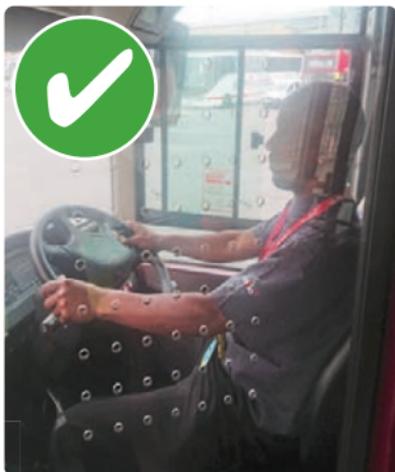
**Drivers must carry their
driving licence and DQC cards
with them at all times.**

TWO HANDS ON THE WHEEL

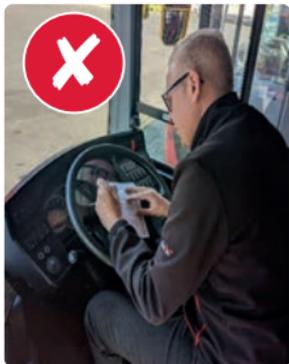
Please remember to keep two hands on the wheel at all times.

Under **NO CIRCUMSTANCES** will one handed driving be tolerated.

If found to be using one hand while being assessed this is an automatic 3A or above.



- No reading of newspaper
- No completing log card or other paperwork
- No eating or drinking



Wrightbus ElectroLiner Warning Lights

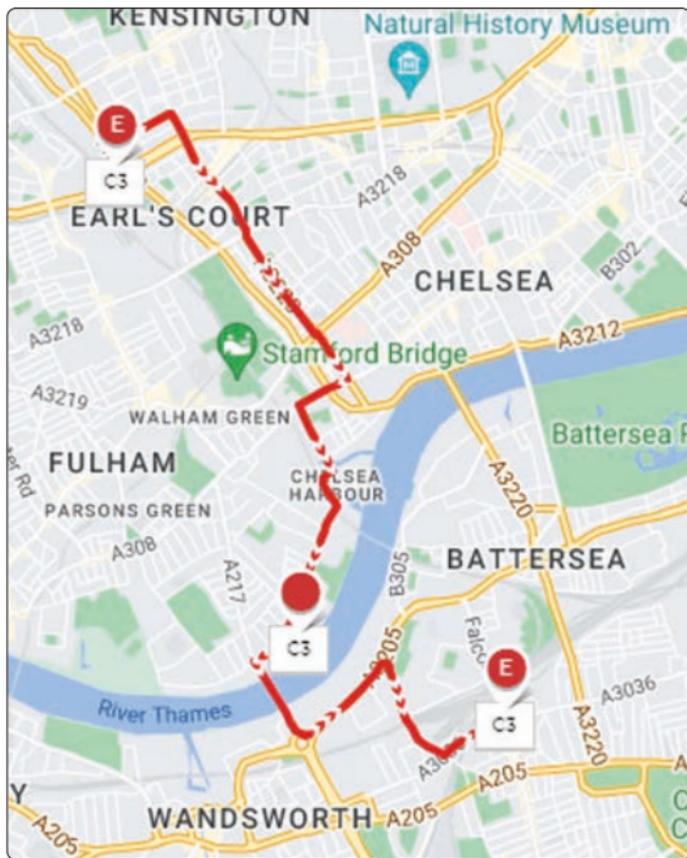
If any of the following symbols appear (amber), you should proceed with caution and report the fault on your Vehicle Defect Card. If red, stop the bus where safe to do so and call iBus.

Icon	Icon Description	Stop When Safe to do so	Proceed with Caution	Other Warning Texts (Blue/Green/White)
	Circuit 1 Air Pressure Low	✓		
	Circuit 2 Air Pressure Low	✓		
	Park Brake Pressure *			
	Coolant Level Low †	✓	✓	
	Engine Bay Temp High	✓		
	Runaway Bus Prevention *			
	Governor Pressure *			
	EBS Warning	✓	✓	
	Accelerator Pedal Fault	✓	✓	
	DCDC Converter Failure	✓		
	MUX Multiplex Node Warning	✓		
	eAir Compressor	✓	✓	
	Power Steering	✓	✓	
	Brake Pedal	✓		
	Batt Charging Fault	✓		
	Emergency Door Open	✓		
	ECAS Warning	✓	✓	
	Drive Motor	✓	✓	
	24V Battery Area Thermal Warning	✓		
	Drive System	✓	✓	
	Drive System RedFlashIcon	✓	✓	
	Drive Coolant Temp High	✓	✓	
	HVIL High Voltage Interlock	✓	✓	
	eAir Thermal Switch	✓		
	BPS warning	✓	✓	
	High Voltage - Isolation		✓	

Icon	Icon Description	Stop When Safe to do so	Proceed with Caution	Other Warning Texts (Blue/Green/White)
	HV Battery String 1 - General Fault	✓	✓	
	HV Battery String 2 - General Fault	✓	✓	
	HV Battery String 3 - General Fault	✓	✓	
	HV Battery String 4 - General Fault	✓	✓	
	Battery Contactor	✓		
	Power Steering Oil Level Low		✓	
	RAPS		✓	✓
	Brake Lining Warning Axle1		✓	
	Brake Lining Warning Axle2		✓	
	HV Battery - General Warning	✓	✓	
	Washer Fluid Level Low		✓	
	Kneeling Inhibit		✓	
	Door Override		✓	
	Engine Compartment Door Open		✓	
	Charge Flap open		✓	
	E-Stop	✓		
	Tacho Warning		✓	
	Bus Stopping Bell			✓
	WC Bus Stopping Bell			✓
	Heated Windscreen		✓	✓
	Windscreen Demist		✓	
	Wig Wag Lamp		✓	
	ECAS Level Not Specified		✓	
	Overspeed		✓	
	Fire	✓		
	Fire Suppression	✓	✓	
	BTMS Fault	✓	✓	

* Icon only currently used for bar graph identification

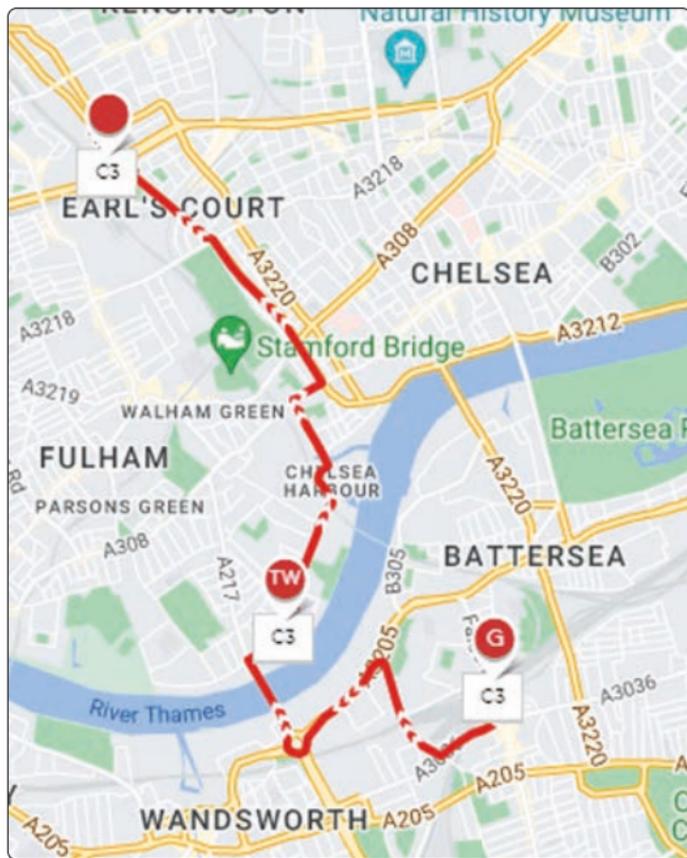
† Fuel cell coolant level on H2



Route C3

Towards, Clapham Junction

West Cromwell Road, Pembroke Road, Cromwell Road, Nervern Place, Earls Court Station, Earls Court Road/Old Brompton Road, Redcliffe Square, Fulham Road/Chelsea & Westminster Hospital, Edith Grove/King's Road, Worlds End Centre, Lots Road, Imperial Wharf Station/Chelsea Harbour, Imperial Road, Bagleys Lane, Glenrosa Street, William Morris Way/Sainsbury's, Wandsworth Bridge, Bridgend Road, Petergate, Chatfield Road, Hope Street, Wallis Close, Wayland Road Estate, Strath Terrace, **Clapham Junction Station.**



Route 322

Towards Earl's Court, Tesco

Falcon Road / Grant Road, Clapham Junction Station, Strath Terrace, Wayland Road Estate, Wallis Close, Hope Street, Chatfield Road, Petergate, Bridgend Road, Wandsworth Bridge, William Morris Way / Sainsbury's, Glenrosa Street, Imperial Wharf Station / Imperial Road, Imperial Wharf Station / Chelsea Harbour, Lots Road, World Ends Health Centre, Gunter Grove, Fulham Road, Redcliffe, Old Brompton Road, Earls Court Square, **Earls Court Station**.

Route C3 towards EARL'S COURT, TESCO

-
- **Clapham Junction Station**
 - Strath Terrace
 - Wayland Road Estate
 - Wallis Close
 - Hope Street /
Plantation Wharf Pier
 - Chatfield Road
 - Petergate
 - Bridgend Road
 - Wandsworth Bridge
 - William Morris Way /
Sainsbury's
 - Glenrosa Street
 - Imperial Wharf Station /
Imperial Road
 - Imperial Wharf Stn /
Chelsea Harbour
 - Lots Road
 - Worlds End Health Centre
 - Gunter Grove
- Fulham Road
 - Redcliffe Street
 - Old Brompton Road
 - Earls Court Square
 - Earls Court Station
 - **Warwick Road Tesco**

Route C3 towards CLAPHAM JUNCTION

-
- West Cromwell Road
 - Pembroke Road
 - Cromwell Road
 - Nevern Place
 - Earls Court Station
 - Earls Court Road / Old Brompton Road
 - Redcliffe Square
 - Fulham Road / Chelsea & Westminster Hosp
 - Edith Grove / King's Road
 - Worlds End Health Centre
 - Lots Road
 - Imperial Wharf Stn / Chelsea Harbour
 - Imperial Road
 - Bagleys Lane
 - Glenrosa Street
 - William Morris Way / Sainsbury's
- Wandsworth Bridge
 - Bridgend Road
 - Petergate
 - Chatfield Road
 - Hope Street / Plantation Wharf Pier
 - Wallis Close
 - Wayland Road Estate
 - Strath Terrace
 - Clapham Junction Station

Clapham Junction Station (Stand)

HOT SPOT
1
HOT SPOT



Busy Bus Station with limited room – there is a risk of collision with other vehicles as well as high kerbs. Pedestrians may cross the roadway at any point. Also, the entry into the bus station involves a left turn with a metal bell. Collision may occur if not given wide berth.

Solution:

- Extreme Care and Caution
- Ensure mirror/blind spots checks are done
- Follow 3 “Sees”

REMEMBER – It is a legal and contractual requirement to switch off the engine when on any Bus Stand

Falcon Road / St. John’s Hill

HOT SPOT
2
HOT SPOT



Drivers must be extra slow at this location. There is a risk of striking pedestrians or other vehicles if the required caution is not observed. Incidents could lead to major injury plus moderate injuries to pedestrians as well as passengers thrown forward due to collision or harsh braking.

Solution:

- Care and Caution
- Ensure Mirror/blind spot checks are done
- Follow 3 “Sees”

Plough Road / York Road

HOT SPOT
3
HOT SPOT



Caution needed due to tight left turn. Risk of collision with other road users, forward planning and slow speed is required at this location due to cycle lane, street furniture and high volume of pedestrians walking about which could result in minor injury through to major injury.

Solution:

- Follow 3 "Sees"
- Slow and Steady
- Regular Mirror Checks

Wandsworth Roundabout / Bridge

HOT SPOT
4
HOT SPOT



Caution needed as bus stop situated close to busy main roundabout. Caution required when pulling in and out of bus stop. Risk of collision with other road users, pedestrians and street furniture resulting in minor injury through to major injury.

Solution:

- Care and caution
- Forward planning is essential here
- Follow 3 "Sees"

Carnwath Road

HOT SPOT
5
HOT SPOT



Caution needed due to tight turn; drivers need to beware of overhang tail swing. Risk of collision with other road users, pedestrians and street furniture resulting in minor injury through to major injury.

Solution:

- Extreme Care and Caution
- Follow 3 "Sees"

Townmead Road

HOT SPOT
6
HOT SPOT



Care and caution when navigating through Townmead Road. Can get very tight due to parked vehicles parked on either side of the carriageway.

Solution:

- Care and Caution
- Follow 3 "Sees"
- Ensure mirror checks are done frequently

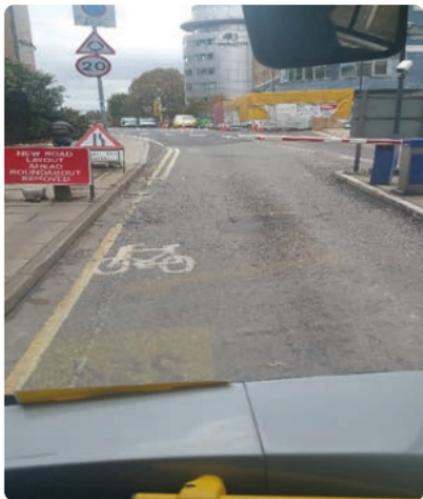
Chelsea Harbour / Imperial Wharf



At this location there is a barrier in place and consequences are if drivers drive through barrier close behind lead vehicle (tailgating). Risk of collision with barrier is high.

Solution:

- Extreme care and caution
- Be observant
- Some vehicles may be parked in unethical places
- Forward plan
- Follow 3 "Sees"



Lots Road

HOT SPOT
8
HOT SPOT



Caution due to parked cars on both sides of the road- restricted width. Risk of collision with other road users, pedestrians and street furniture resulting in minor injury through to major injury.

Solution:

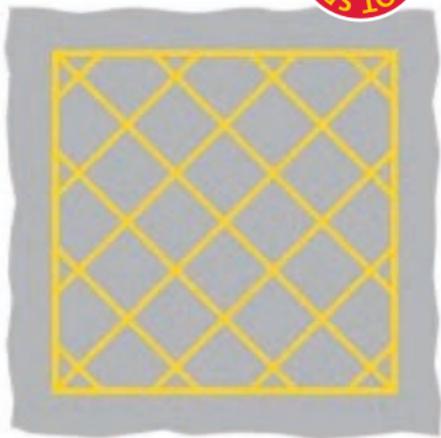
- Follow 3 "Sees"
- Care and Caution

Warwick Road / Earl's Court Tesco

HOT SPOT
9
HOT SPOT

Beware of Yellow Box Junction. Only proceed when exit is clear.

REMEMBER – It is a legal and contractual requirement to switch off the engine when on any Bus Stand



THE THREE “SEES”



See 3

Keep 3 seconds
between you and
the vehicle in front

See More

Read the road
ahead and plan



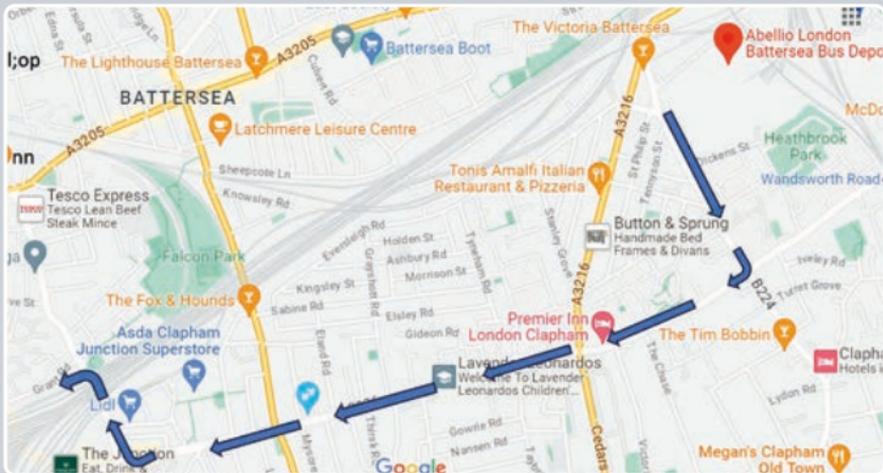
See Mirror

Properly check your
mirrors before every
manoeuvre

SEE 3, SEE MORE, SEE MIRROR

Light Running

Run Light Route from Depot to Clapham Junction

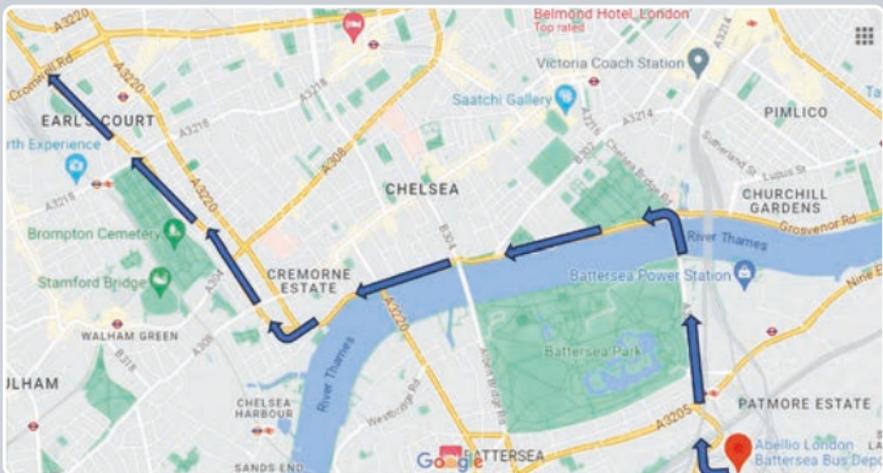


Directions:

1. Left out of the depot onto Silverthorne Road (B224)
2. Proceed up Silverthorne Road, turning right at the junction onto Wandsworth Road (A3036)
3. Continue along Wandsworth Road, which will then turn into Lavender Hill (Still A3036)
4. At the junction of Lavender Hill/Falcon Road, turn right.
5. Proceed along Falcon Road, and take the first left after the bridge which will be Grant Road.

Light Running

Run Light Route from Depot to Earls Court



Directions:

1. From the Depot, turn left onto Silverthorne Road and take the immediate right onto Broughton Street
2. Turn right onto Queenstown Road (A3216)
3. Continue along Queenstown Road (A3216) over Chelsea Bridge
4. Turn left onto Chelsea Embankment (A3212)
5. Proceed along Chelsea Embankment (A3212) next to the Thames River, the road will turn into Cheyne Walk (A3220)
6. Continue straight ahead, and the road will turn into Cremorne Road (still A3220)
7. Follow the road round to the right (past the Shell petrol garage) and the road will turn into Ashburnham Road (Still A3220)
8. Continue straight into Gunter Grove until the road changes to Finborough Road, and continue straight as this then changes to Warwick Road
9. Go past Earl's Court Underground Station (on your right-hand side)
10. Go straight over at the junction of West Cromwell Road, stand will be next to Tesco's Superstore.

Curtailment Points

Towards Clapham Junction:

Wandsworth Bridge Road

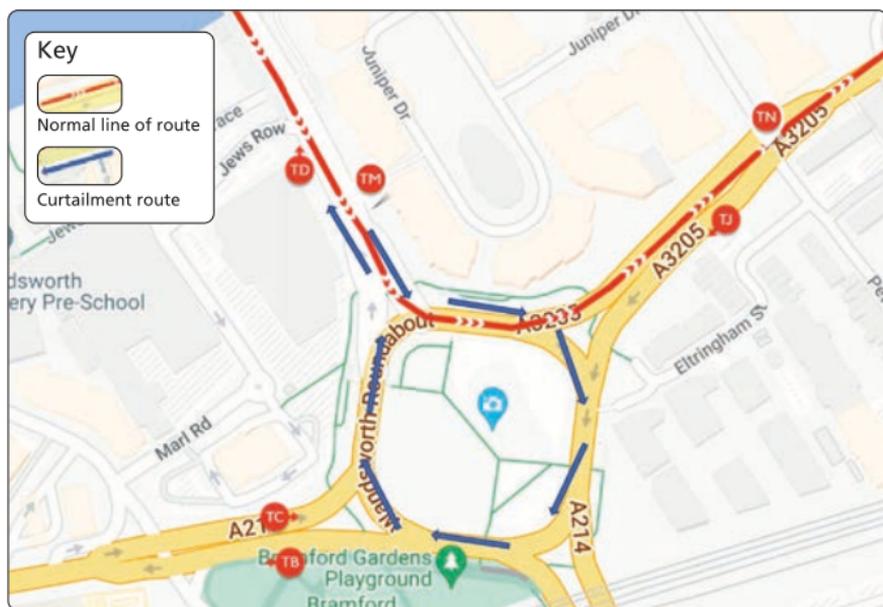
**Chelsea Harbour
(Imperial Wharf)**

Towards Earls Court:

**Chelsea Harbour
(Imperial Wharf)**

West Brompton

**Curtialment Route: Wandsworth Bridge Road
(From Earl's Court towards Clapham Junction)**

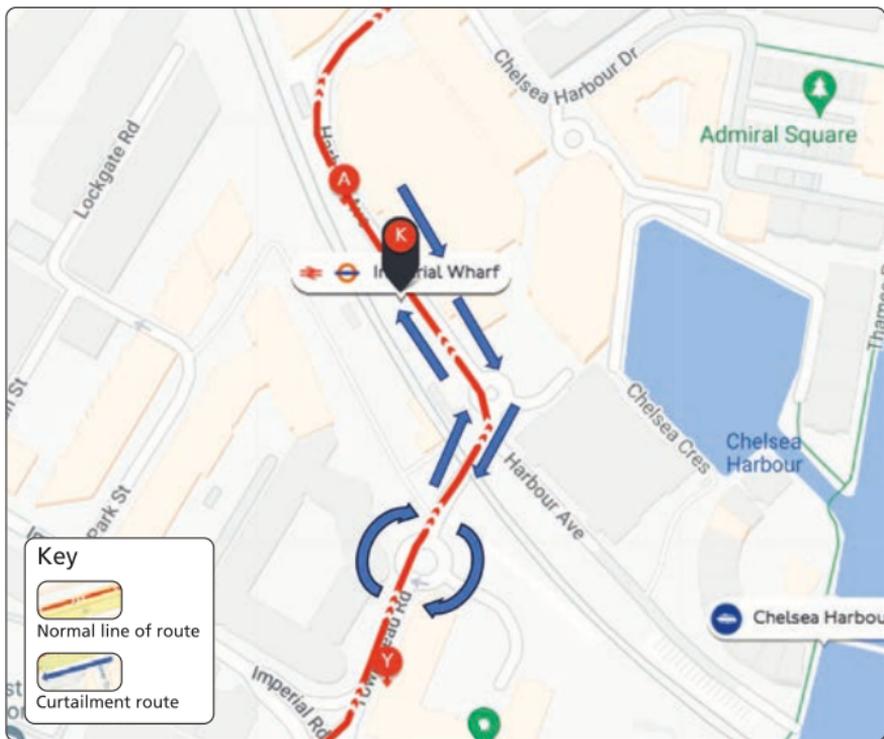


Set down in Bridge End Road, bus stop TM.

Circumnavigate Wandsworth roundabout, back onto Bridge End Road

Pick up at bus stop TD.

Curtialment Route: Imperial Wharf (From Earl's Court towards Clapham Junction)



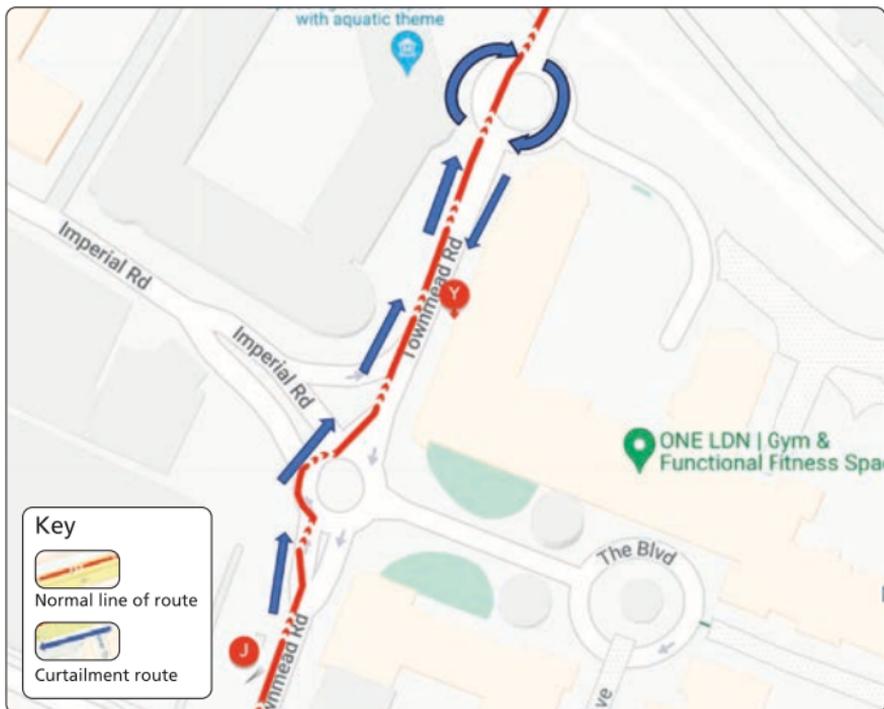
Set down in Harbour Avenue, bus stop A.

Continue over the mini roundabout, and then pass through the barriers.

Circumnavigate the next roundabout, returning through the barriers.

Pick up at bus stop K.

Curtialment Route: Imperial Wharf (From Clapham Junction towards Earl's Court)



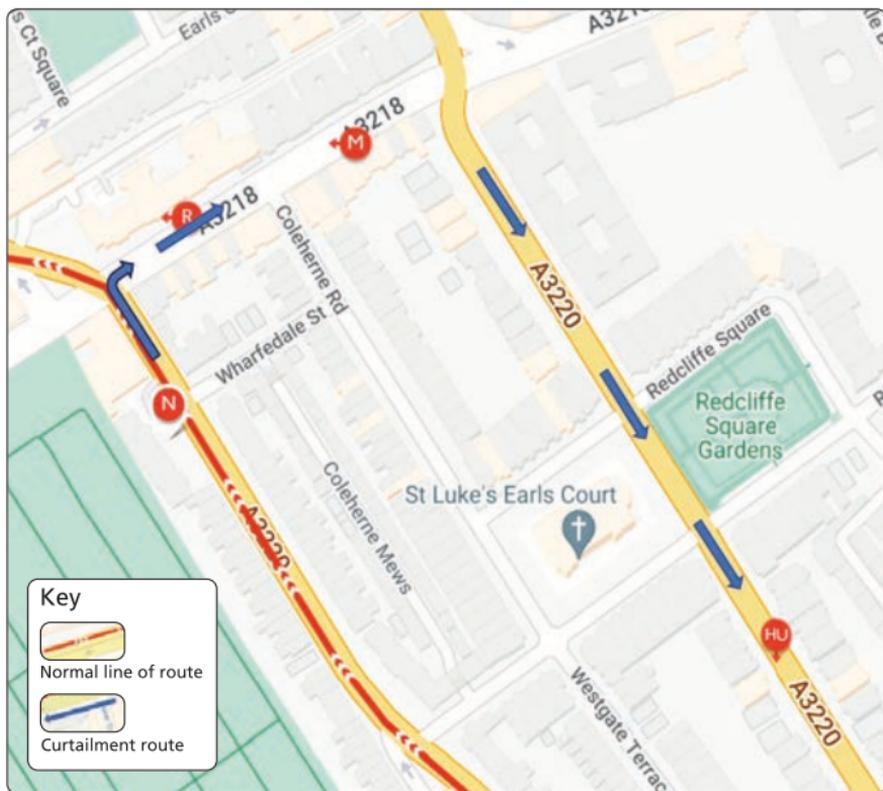
Set down in Townmead Road, bus stop J

Continue over the mini roundabout.

Circumnavigate the next roundabout, at the Tesco express (just before the barriers).

Pick up at bus stop Y.

Curtialment Route: West Brompton (From Clapham Junction towards Earl's Court)



Set down Finborough Road, bus stop N.

Proceed to the junction turning right onto Old Brompton Road (A3218)

Take the next right, onto R

Keep Your Eyes On The Road



It can be tempting to check messages, fill out log cards or eat or drink when stationary, e.g., at red traffic lights.

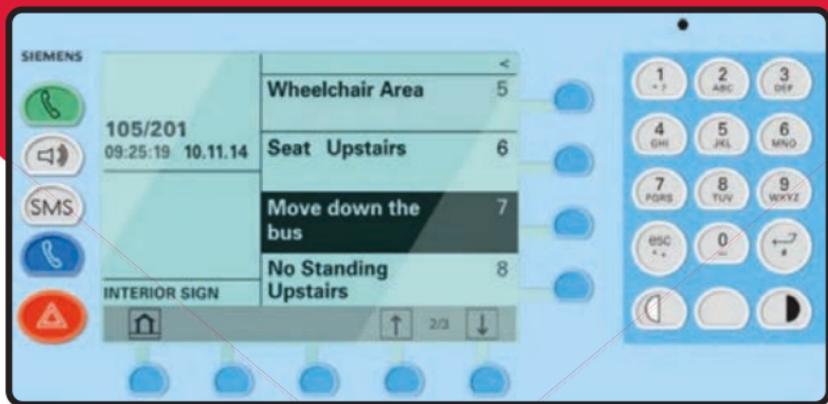
BUT hazards can appear at any point – you should keep your attention on the task at hand and watch the road ahead.

Highway Code Rule 144: you **MUST NOT** drive without due care and attention. Driving requires focus and attention at all times.

Highway Code Rule 146: be prepared for unexpected or difficult situations.

Highway Code Rule 148: safe driving needs concentration. Avoid distractions when driving such as reading, adjusting the radio, eating and drinking.

Communication is Key



The benefits to you are:

- You can talk to all your customers at once.
- You feel more in control of the situation.
- Customers see you as a professional.
- You will be asked fewer questions.

The benefits to your customers:

- It gives them control of their journey and allows them to make alternative plans.
- It makes them feel safer.
- They can let other people know they may be delayed.

Helpful Tips: Think about what you need to tell your customers and the best place to tell them – write down a few important points if it helps and keep the message short and simple.
Also **DO NOT** answer the radio while the bus is moving.

BCES Update: Effort & Communication Is Key

The change aims to put scores back in the control of drivers, it aims to ensure drivers are not penalised when communication is a challenge if the driver has taken steps to improve communication. The measure will no longer focus on how clearly the driver spoke but focus on behaviours. If the driver is having difficulties hearing the assessor, or the assessor has difficulties hearing the driver, the assessor will look

for whether the driver takes any positive action to improve communication. If the driver takes positive action but the assessor is still unable to gain a response to their question, the driver will receive the top score for both Communication and Knowledge. Assessors will play their part, if they don't receive a full response they will repeat their question and / or ask the driver to repeat their response.

Examples of positive actions that assessors will be looking for include:

Leaning closer to the screen to hear better

Closing the window to hear better

Turning cab fan/blowers off to reduce noise

Asking customer to repeat their question

Attempting to confirm customer has heard / understood

In situations where communication is a problem and the driver does not take any positive actions, such as those above, the driver will continue to receive low scores for Knowledge and Communication.